## QUARTERLY STATEMENT AS OF March 31, 2020 - California Physicians' Service dba Blue Shield of California ENROLLMENT AND UTILIZATION TABLE

	1	2	3	4	5	6	7	8	9	10	11	12	13
		Total				Grandfathe red		Total Member	Total Member Ambulatory	Total			
		Enrollees			Total	Enrollees	Cumulative	Ambulatory	Encounters	Member	Total		
		At End of	Additions	Terminatio	Enrollees	(also	Enrollee	Encounters	for Period -	Ambulatory	Patient	Annualized	Average
		Previous	During	ns During			Months for		Non-	Encounters	Days	Hospital	Length of
	Source of Enroll	Period	Period	Period	Period	Column 5)	Period	Physicians	Physicians	for Period	Incurred	Days/1000	Stay
1.	Large Group Cor	555,078	9,823	35,589	529,312		1,589,052	870,141	74,112	944,253	21,232	160	4.60
2.	Medicare Risk	94,982	14,578	7,997	101,563		303,682			0	9,330	369	3.90
3.	Medicare Supple	196,270	16,422	6,608	206,084		607,523			0		0	
4.	Medi-Cal Risk				0					0		0	
5.	Individual	105,354	28,932	30,462	103,824		308,191	234,387	6,203	240,590	3,951	154	4.20
6.	Point of Service	- Individual			0					0		0	
7.	Point of Service	- Small Grou	p		0					0		0	
8.	Point of Service	44,529	11	1,877	42,663		128,190	77,354	7,930	85,284	1,880	176	4.70
9.	Small Group Cor	162,641	6,123	6,261	162,503		488,199	274,544	8,402	282,946	4,829	119	4.30
10.	Healthy Families				0					0		0	
11.	AIM				0					0		0	
12.	Medicare Cost				0					0		0	
13.	ASO	793,434	94,618	56,592	831,460		N/A	N/A	N/A	0	N/A	N/A	N/A
14.	PPO Individual	599,205	95,302	89,682	604,825		1,808,529	1,556,276	1,454,352	3,010,628	49,853	331	4.70
15.	PPO Small Group	396,919	13,648	26,000	384,567		1,154,361	948,303	734,619	1,682,922	17,180	179	3.80
16.	PPO Large Grou	609,630	28,728	27,997	610,361		1,825,333	1,520,172	858,950	2,379,122	19,334	127	4.30
17.	Aggregate Contracted from Other Plans	0	0	0	0		0	0	0	0	0	N/A	N/A
17.	Aggregate	U	U	U	U		U	0	U	U	U	IV/A	IV/A
	Other Source of												
18.	Enrollment	0	0	0	0		0	0	0	0	0	N/A	N/A
19.	Total Membersh	3,558,042	308,185	289,065	3,577,162	0	8,213,060	5,481,177	3,144,568	8,625,745	127,589	N/A	N/A